

# **Deep Work From Home:**

## **Cognitive Human Factors in Remote Ergonomics**

Presented by: Matt Jeffs DPT PSM REAS

matt@abilityondemand.com matt@thebackschool.net https://moxie.xyz/matt



www.ErgoExpo.com









HOME ONLINE COURSES LIVE WORKSHOPS PRODUCTS ONSITE CONSULTING RESOURCES ABOUT US PROFESSIONAL DIRECTORY

ERGO2GO: REMOTE OFFICE ERGONOMICS ASSESSMENTS

Ergo2Go: Remote Office Ergonomics Assessments

**Ergonomics Consulting** 

Power Zone / Workplace Athlete®

**Customized Training** 

**Invoice Payment** 



The Back School is excited to introduce the next phase in interactive ergonomics office and home office assessment. Outdated software-driven self-assessment is over. Now, you can experience the personal, customized benefits of instant expert access.



### **Cognitive Ergonomics Anywhere**

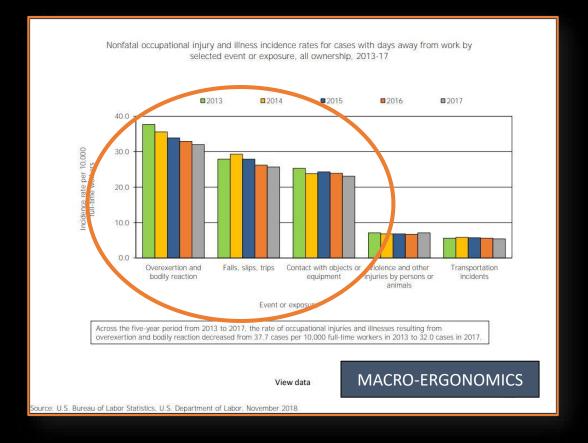
- I. 5-7 min Prologue: Intro to 20<sup>th</sup> Century Ergonomics
- II. 5-7 min Principles: Bending Ergonomics to Cognition
- III. 5-7 min Priorities: Breaking Down Cognitive Hierarchies
- IV. 5-7 min Practices: Blending Principles and Priorities
- V. 5-7 min Epilogue: Intro to 21<sup>st</sup> Century Ergonomics

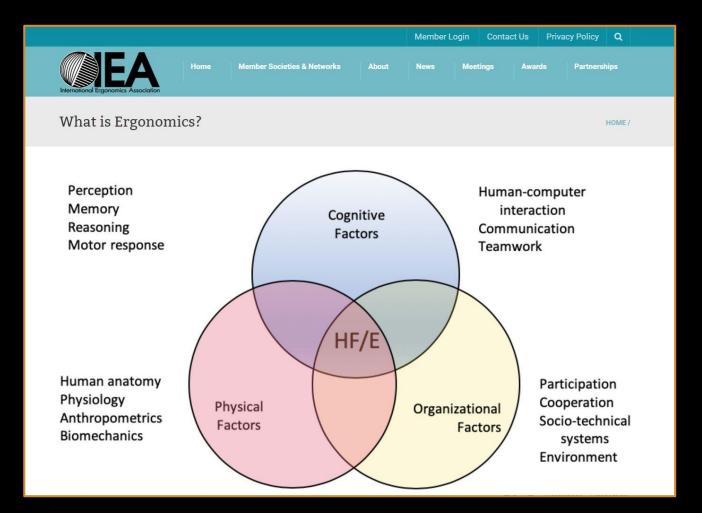


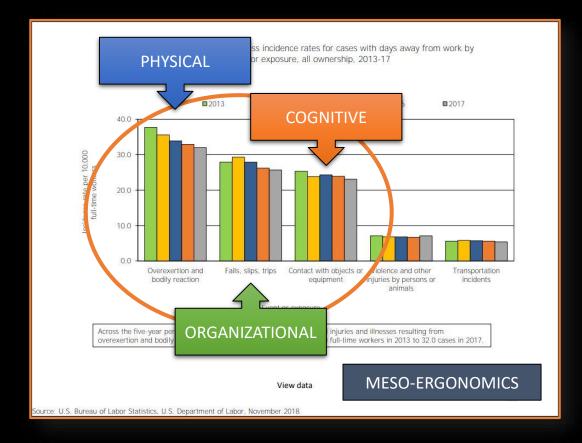
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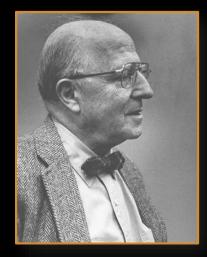
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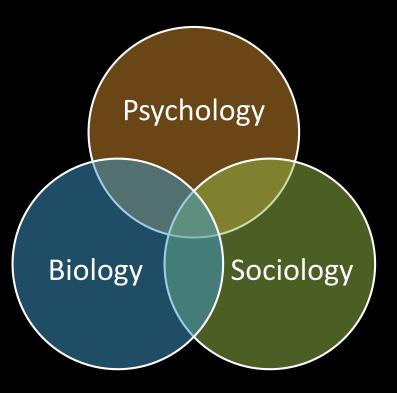


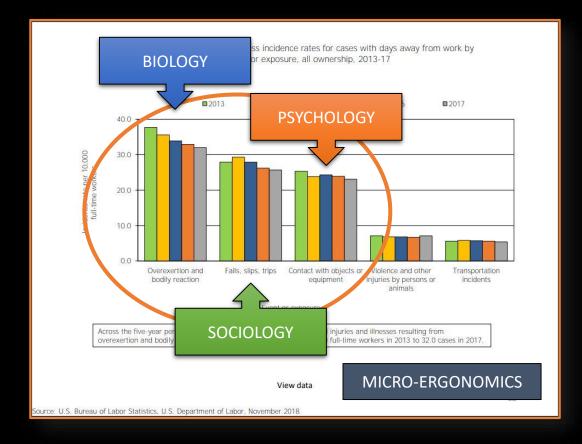




### George Engel MD

George Engel MD (1913 – 1999) Johns Hopkins Medical School Harvard Medical School







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#### Cognitive Ergonomics

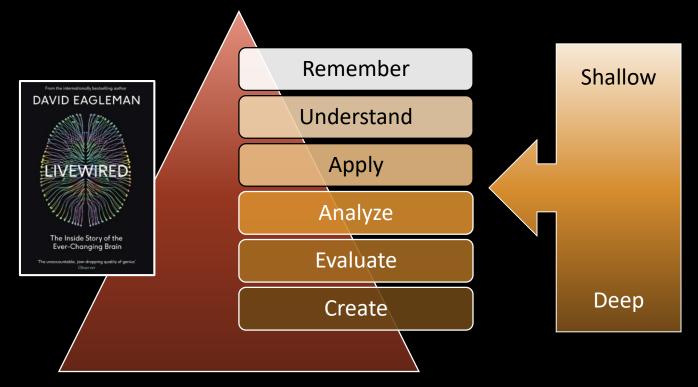
Cognitive Ergonomics is concerned with mental processes, such as perception, memory, reasoning, motor response, and interactions among humans and systems.

https://iea.cc/definitionand-domains-ofergonomics/



Bloom's Taxonomy of Learning:

Classification system to define and distinguish levels of human cognition—i.e., thinking, learning, and understanding.



#### Cognitive Ergonomics

Relevant topics include mental workload, decision-making, skilled performance, humancomputer interaction, work stress, training and more.

https://iea.cc/definitionand-domains-ofergonomics/



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	Beta 15 – 25 Hz	
	Alpha 7 – 13 Hz	~\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
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### Used by permission: Carol C. OTR



#### Brain waves show our state of mind

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Our brain works using electrical impulses between neurons. This brain activity can be recorded using an EEG (electroencephalogram) and displayed as wave patterns.

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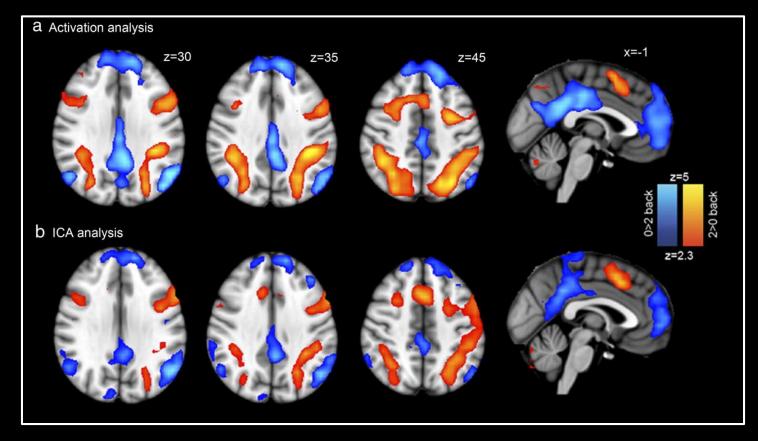
#### **Distracted Mind Priorities:**

Goal Interference: 'Why Did I Walk in Here?'

- Goal interference occurs when you reach a decision to accomplish a specific goal, and something takes place to hinder the successful completion of that goal.
- 'To overcome the derailing forces of goal interference, we need to increase our understanding and expand our awareness of our cognitive control limitations.'

Adam Gazzaley MD PhD – The Distracted Mind -Ancient Brains in a High-Tech World





Brewer, J. A., Worhunsky, P. D., Gray, J. R., Tang, Y. Y., Weber, J., and Kober, H. "Meditation Experience Is Associated with Differences in Default Mode Network Activity and Connectivity." Proceedings of the National Academy of Sciences of the United States of America 108, no. 50 (2011): 20254-20259.

#### http://www.jneurosci.org/content/31/9/3217

#### **Distracting Thoughts:**

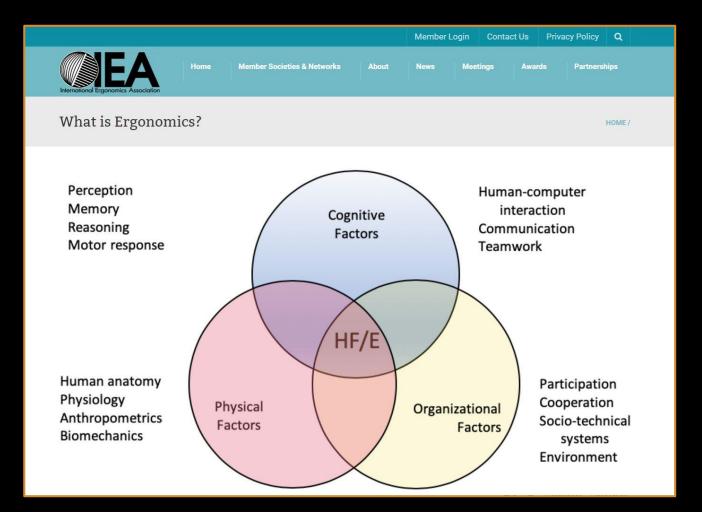
- Intruding thoughts about everything except the task at hand distract productivity – work suffers.
- The untrained mind wanders to the past or future, failing to stay centered on the now.

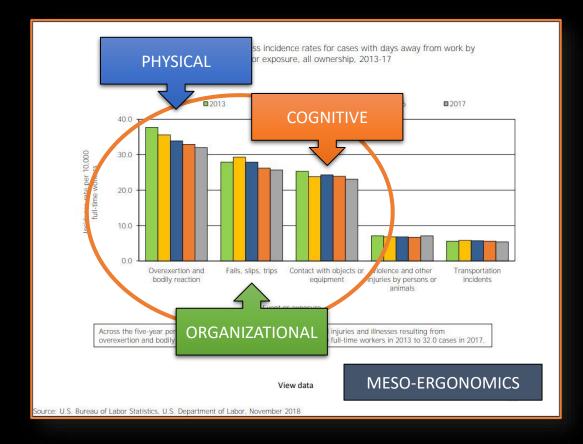
#### Time-fulness Practice:

- Note the distraction fully. Assign its priority.
  Compare its rank to the task at hand.
- Accept that the mind wanders. Assign it an appropriate time. Return to the task at hand.











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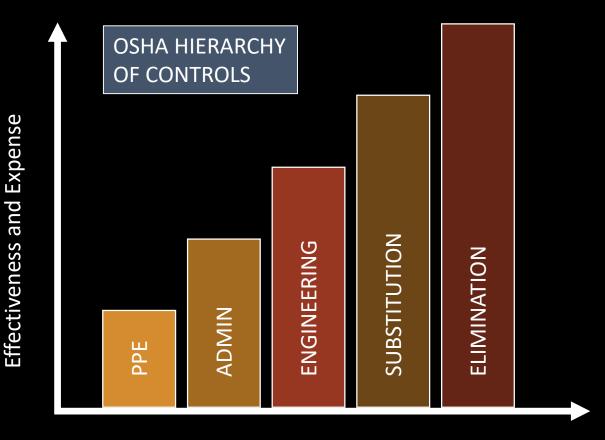
Organizational Ergonomics

Organizational Ergonomics is concerned with the optimization of sociotechnical systems, organizational structures, policies, and processes.

https://iea.cc/definitionand-domains-ofergonomics/ Organizational Ergonomics and Administrative Controls

 According to OSHA, administrative improvements include changing work practices - or the way work is organized.

Administrative improvements require continual monitoring by management and employee feedback to make sure the improvements are effective.



**Effectiveness and Timeline** 

Organizational Ergonomics and Administrative Controls

OSHA states that to be effective, organizational and administrative improvements must rely on changing tasks so that they differ in the:

Physical exertion required

Visual and mental demands

Environmental conditions

#### Organizational Ergonomics

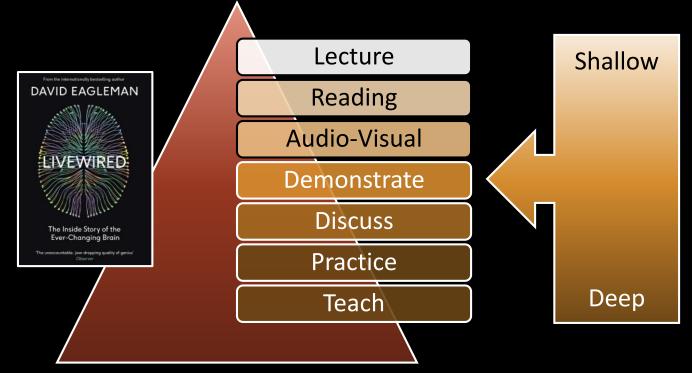
Relevant topics include communication, crew & resource management, work design, design of working times, teamwork, telework, cooperative work and participatory design.

https://iea.cc/definitionand-domains-ofergonomics/



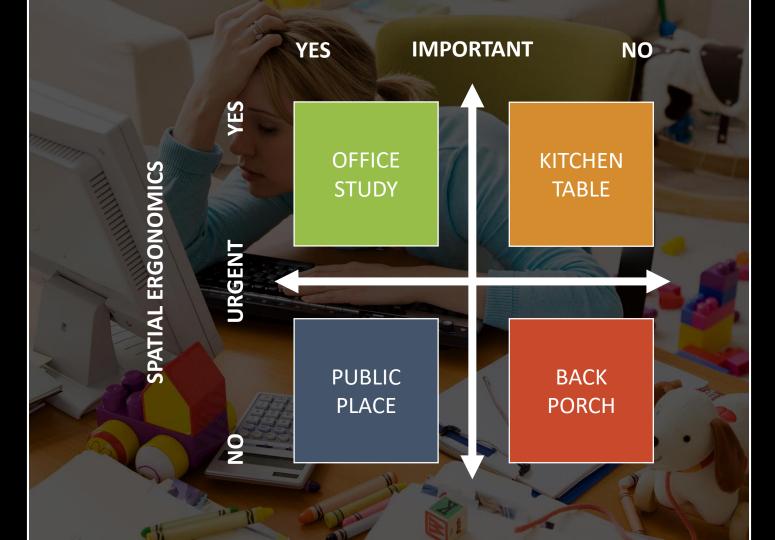
The NTL Institute Learning Pyramid:

We learn less when we just read or hear – such as a droning lecture. We learn most when we teach others – or employ facts directly.





- 1. Spatial Choose ideal settings based on acceptable distraction from the cognitive task at hand
- Temporal Choose best times of day / shift based on acceptable performance of the cognitive task at hand
- **3.** Focal Choose the optimal attentional mindset appropriate for the cognitive task at hand
- 4. Digital Choose the prime device most appropriate to accomplish the cognitive task at hand





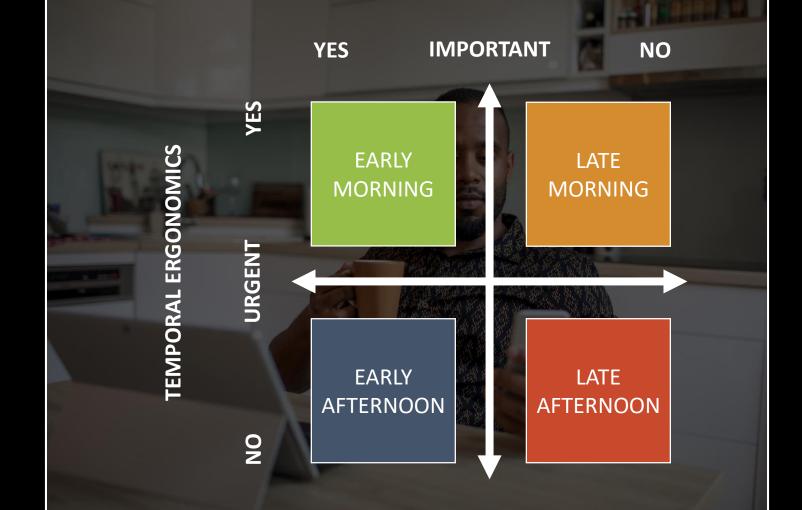
HAVE YOUR HOME OFFICE CLIENTS ROTATE THROUGH THEIR MULTIPLE WORKSTATIONS: EXAMPLE

2.0 HRS AM @ OFFICE STUDY
 USING A DESKTOP COMPUTER

2.0 HRS AM @ KITCHEN TABLE
 USING A LAPTOP COMPUTER

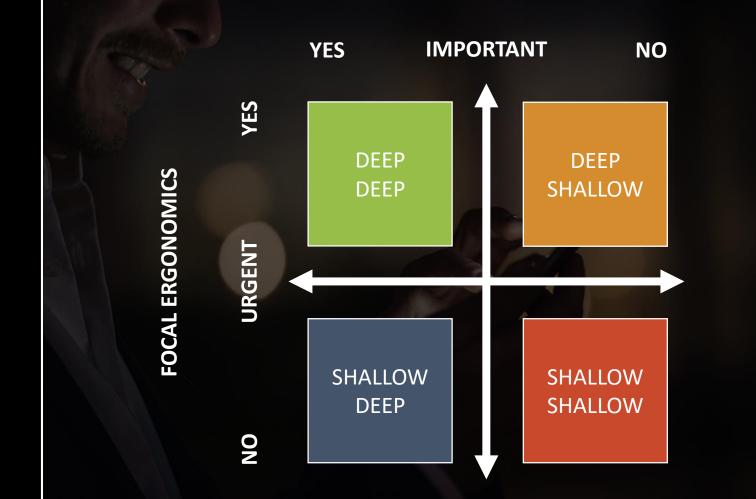
2.0 HRS PM @ COFFEE SHOPUSING A TABLET COMPUTER

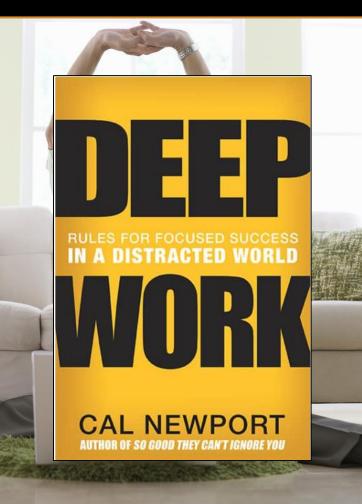
 2.0 HRS PM @ THE BACK PORCH USING A SMARTPHONE





- 1. Spatial Office Study / Kitchen Table / Public Place / Back Porch / Combinations
- 2. Temporal Early Morning / Late Morning / Early Afternoon / Late Afternoon / Combinations
- Focal Deep Focus / Moderate Focus / Shallow Focus / Superficial Focus / Combinations
- 4. Digital Desktop Computer / Laptop Computer / Tablet Computer / Smartphone / Combinations





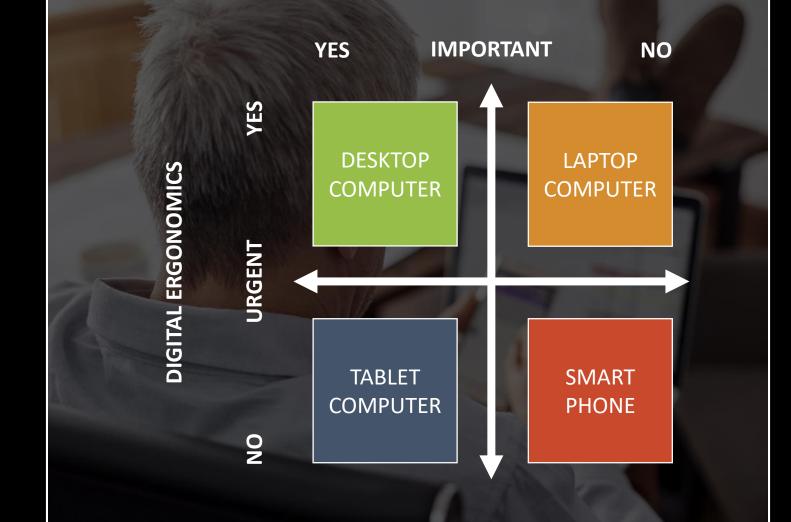
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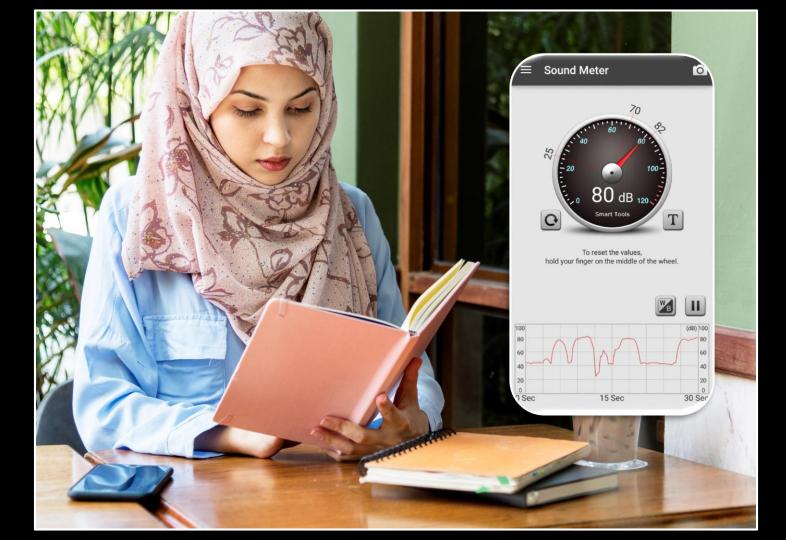
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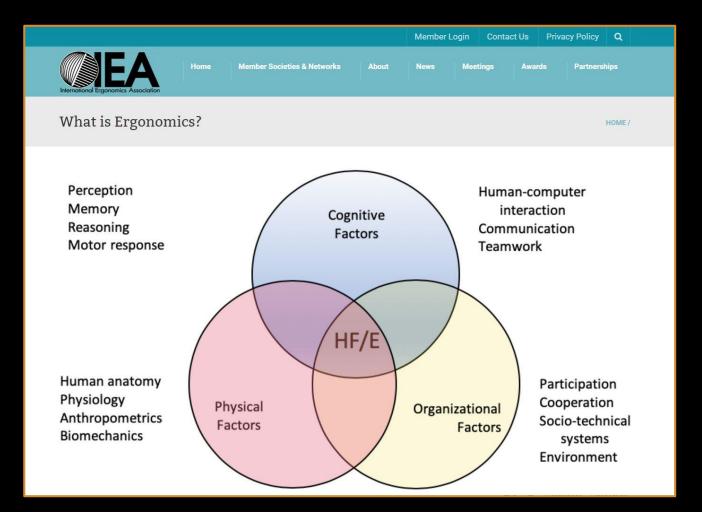
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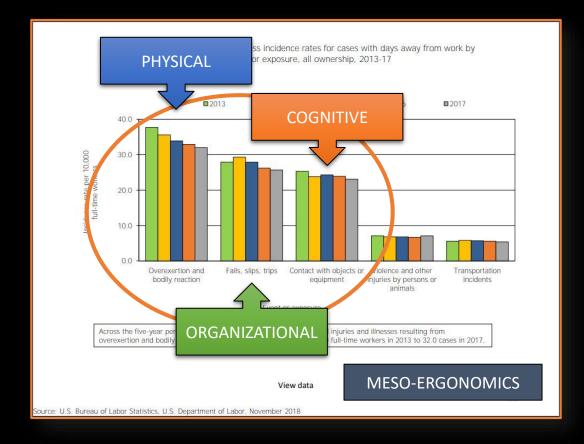
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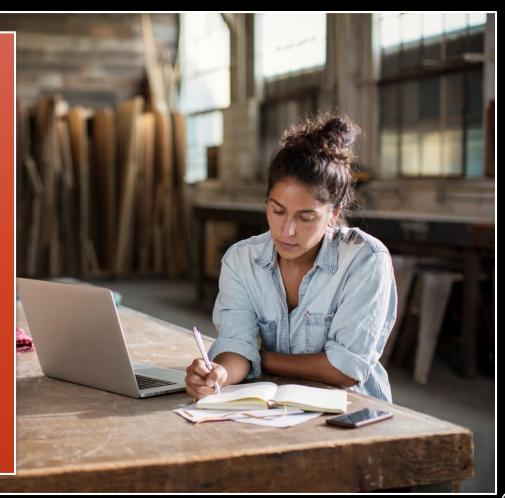
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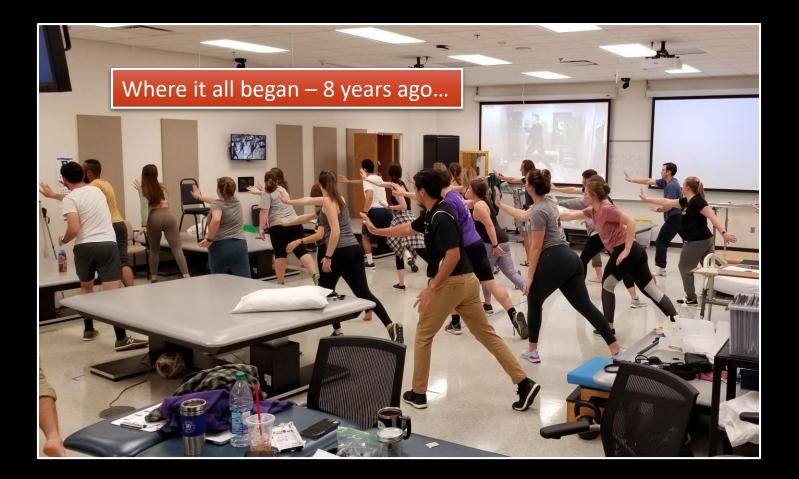


#### **Physical Ergonomics**

Physical Ergonomics is concerned with human anatomical, biomechanical, anthropometric, physiological elements as they relate to activity.

https://iea.cc/definitionand-domains-ofergonomics/





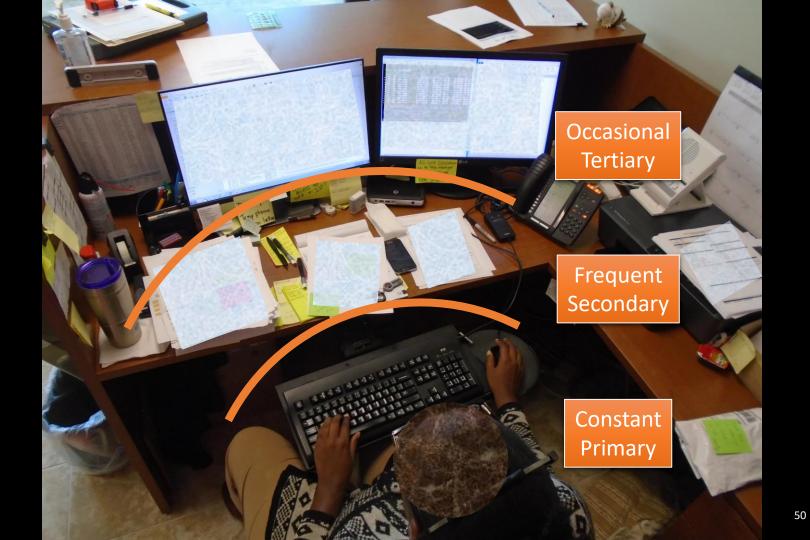
#### Physical Ergonomics

Relevant topics include working postures, materials handling, repetitive movements, WRMSD, workplace layouts, safety and health.

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## Power Zone *PLUS* – Performance Series

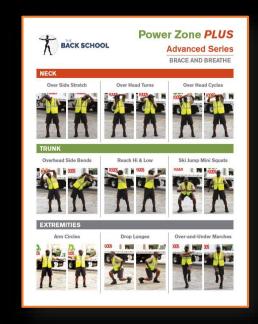
### Position

#### Power Zone PLUS BACK SCHOOL **Beginner Series** BASE OF SUPPORT NECK Shoulder Rolls Neck Tilt Side-to-Sides TRUNK Side Bends Trunk Turns Hula Hoops EXTREMITIES Hamstring Stretch March-in-Plac



Persistence

#### Power



### **Power Zone**

#### Base of Support

### Center of Gravity



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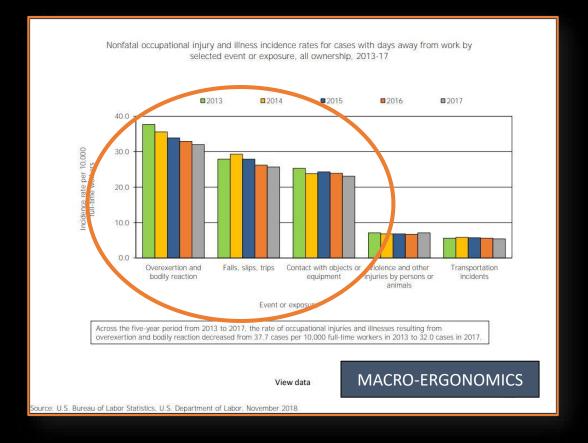
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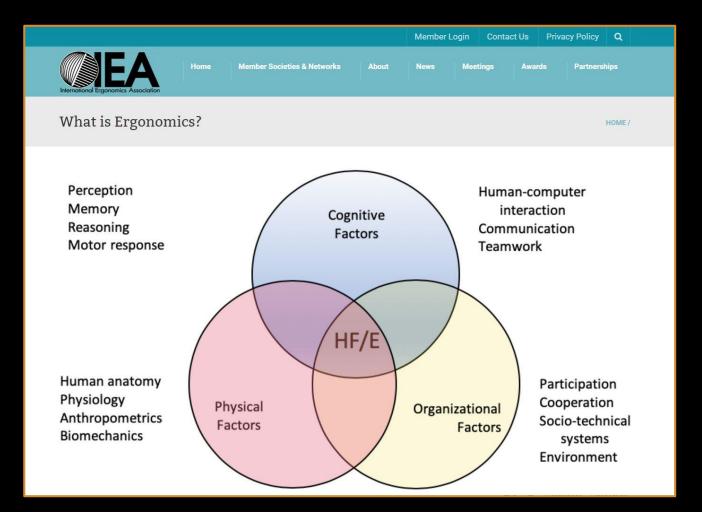


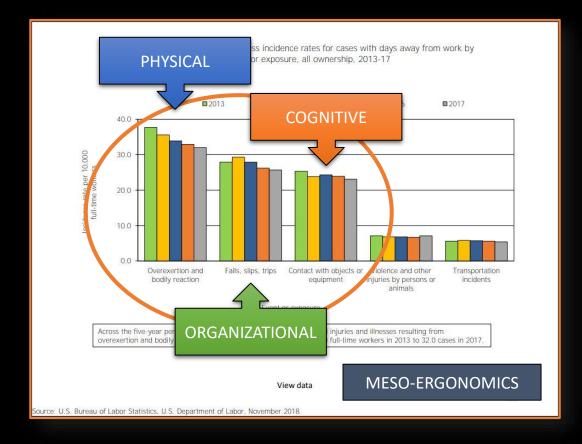
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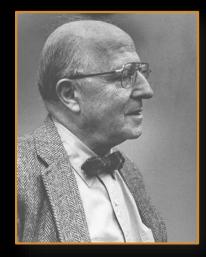
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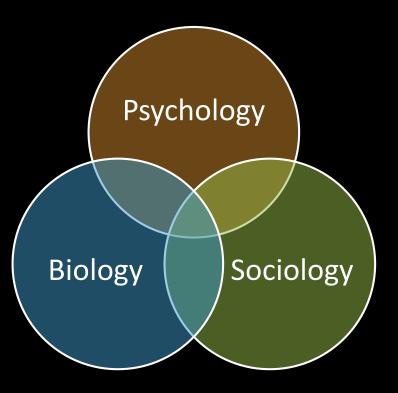


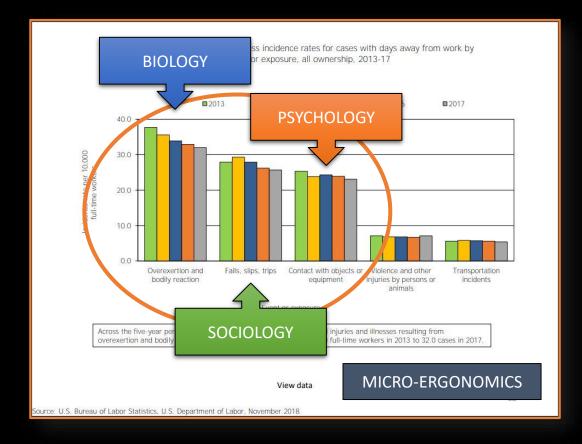




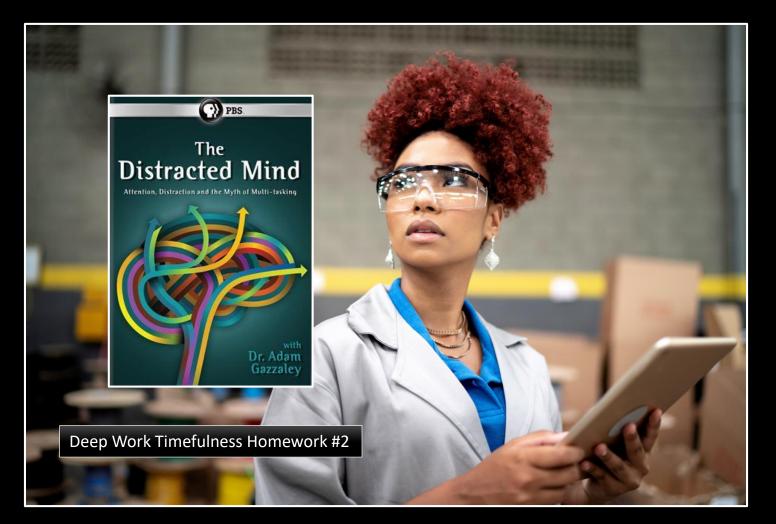
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#### **REAS<sup>™</sup>: REMOTE ERGONOMICS** ASSESSMENT SPECIALIST **CERTIFICATION TRAINING**

#### Number of Registrants 1 🌲

Workshop Date and Location Aug. 25, 2021 (Live Online Training Workshop, -)

#### WHAT YOU GET

- ·Learn to perform a Remote Office Ergonomics Assessments using virtual connection technology
- Understand and apply the 'Easy Ergonomics for Desktop Computer Users' booklet - developed and prepared for publication by Cal/OSHA
- •.3 AOTA CEUs/3 Contact Hours: by the AOTA, BOC\*



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